



Model 7620U Bench Scale



User's Manual

UNITED STATES

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

CANADA

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le present appareil numerique n'emmet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la Class A prescrites dans le Reglement sur le brouillage radioelectrique que edicte par le ministere des Communications du Canada.



CAUTION

Risk of electrical shock. Do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

Weigh-Tronix reserves the right to change specifications at any time.

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Specifications

Capacity/Resolution

7620-30 (6-30)

0-6 kg x 0.001 kg $n_1 = 6000$ d
 6-30 kg x 0.005 kg $n_2 = 6000$ d

7620-30 (5-30)

0-5 kg x 0.001 kg $n_1 = 5000$ d
 5-30 kg x 0.005 kg $n_2 = 6000$ d

7620-35(6-35)

0-6 kg x 0.001 kg $n_1 = 6000$ d
 6-35 kg x 0.01 kg $n_2 = 3500$ d

7620-50

0-5 kg x 0.005 kg $n_1 = 1000$ d
 5-50 kg x 0.01 kg $n_2 = 5000$ d

Agency Certificates of Conformance

The Model 7620 is approved as legal for trade:
 United States - NTEP COC #95-071
 Canada - Ministry of Industry #AM 5074
 Europe – EEC (OIML) #UK 2476

For use as a Class III device from +5°C to 40°C

Dimensions

356 mm L x 318 mm W x 104 mm H
 14" L x 12.5" W x 4.2" H

Power Supply

UL/CSA and CE approved inline power supply with universal adapter pigtail.
 Input: 230 VAC + 10% -15%
 Output: 15 VDC @ .3 Amps

Frequency

50 (±3) Hz Standard

Power Requirements	0.1 amp maximum
Operating Temperature	+5° C to + 40° C 10% to 95% RH (non-condensing)
Construction	Die cast aluminum base and load bridge. Plastic ABS weigh platter Aluminum quartz digital load cell
Overload Protection	Adjustable center stop Fixed corner stops 400% static loading 200% dynamic loading
Display	13mm (0.5") high seven-digit LCD Key panel with ZERO and F1 function keys Optional remote display with 2m (7ft) cable
Scale Leveling	Level bubble under weigh platter Adjustable feet in each corner
Zero Window	Automatic zero setting is $\pm 10\%$ of maximum capacity—active at power up. Manual zero setting range is $\pm 2\%$ of maximum capacity—active using the ZERO key.
Under Capacity Limits	Under capacity indication will be given with dashes appearing on the bottom line of the display whenever the display is more than 2 percent below the initial zero value.
Over Capacity Limits	Over capacity indication will be given with dashes appearing in the upper line of the display whenever the weighed item exceeds 9 divisions over the rated capacity of the unit. The scale will use the initial zero value for reference for over capacity determination.
Sealing	Access to the calibration switch can be secured with a lead wire or pressure sensitive security seal. The remote and primary indicators have no metrological features that require the use of a security seal.

Internal Resolution	1 part in 2,000,000
Dynamic Response	<p>The time interval of weight applied to scale until stable weight is displayed.</p> <p>0 - 1000d, 350 msec 1000d+, 500 msec Maximum mean average</p>
Communications	<p>Factory default settings: 9600 baud, 7 data bits, even parity, 1 stop bit.</p> <p>Standard 9-pin pass through RS-232 interface cable included. Not a null modem.</p> <p>RS-232 bidirectional configurable 1200 to 19.2 K baud. Transmits weight and scale status whenever ASCII "W" <CR> is sent by a remote device.</p>

Initial Setup

Unpacking the Scale

1. Check container for any obvious evidence of damage.
2. Remove contents of the shipping container.
3. Inspect the scale for shipping damage. Immediately report any damage to the shipper.

Installing the Scale

1. Mount the scale on a stable, level surface free from air currents and vibration. Be sure the scale platter does not touch any adjacent surfaces.
2. If you want to install the scale surface flush with a countertop, use these dimensions to guide construction:

7620U Platform Dimensions	Minimum Cutout Dimensions
----------------------------------	----------------------------------

356 mm Wide	375 mm Wide
-------------	-------------

318 mm Deep	337 mm Deep
-------------	-------------

104 mm Minimum Height

3. Loosen the plastic collars on the leveling feet. Level the scale by using the level bubble under the scale platter as a guide. Be sure all four feet are in firm contact with the counter, then tighten all collars.
4. Make sure all power cords, remote display cables, etc. are not touching the live weighing surface.
5. Plug the unit into an appropriate voltage outlet, properly grounded.

Operation

Power Up Test Sequence

If RAM or ROM error is reported, you must press the F1 key to acknowledge the condition.

Performing a Normal Weighment

If the scale is outside the $\pm 10\%$ zero window, center dashes are displayed. “— — — —”

Reapply power to reset the initial zero setting.

When the unit is first powered on it will perform a test sequence. During this sequence the display will show the following:

- The model number and software revision level
- A numeric counting test to all segments of the display
- A test of Random Access Memory (RAM)
- A test of Read Only Memory (ROM)

If everything is OK, the display will show zero weight and the scale is ready for use.

1. With the scale powered on, make sure the scale platter is empty and the display is at zero. If it is not, press the **ZERO** key...

“0.000” is displayed.

2. Place an item to be weighed on the scale platter...

The scale will display the gross weight.

3. Remove the item from the scale platter.



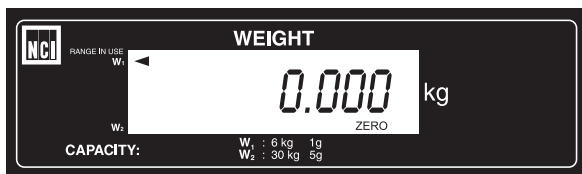
**Model 7620 U
Resident Display**

Operational Controls

ZERO Key – The **ZERO** key will zero the scale if weight is stable, functions as the **NO** or **SCROLL** key in the Menu mode, and as the **INCREASE** key in the Gravity mode.

F1 Key – The **F1** key can be used to recall the scale configuration information during the initial power-up test sequence. This key also functions as **YES** or **ACCEPT** in the Menu mode, and as the **DECREASE** key in the Gravity mode.

Remote Display



All NCI 7620 bench scales can have an optional remote display (shown above with no keyboard function). If a remote display with keyboard is used, then Switch 3 (shown in Figure 1) determines which display keyboard is functional.

Switch 3 Settings

Closed= internal display keys operational
Open = external display keys operational

Accessing the Menu Mode

The 7620 family powers up in normal weighing mode ready for weighing operations. You can access the Menu mode by setting Switch 1 shown in Figure 1 to the OPEN or Menu mode position.

Accessing the Gravity Setting Mode

Access the GRAVITY setting mode by setting Switch 2 shown in Figure 1 to the OPEN or GRAVITY mode position.

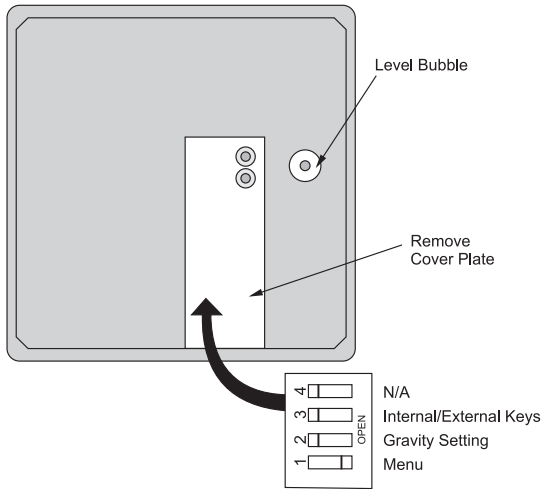


Figure 1
7620 U Switch Location

Menu Mode

There are three modes available to you with Switch 1 in the MENU Mode or OPEN position. They are as follows:

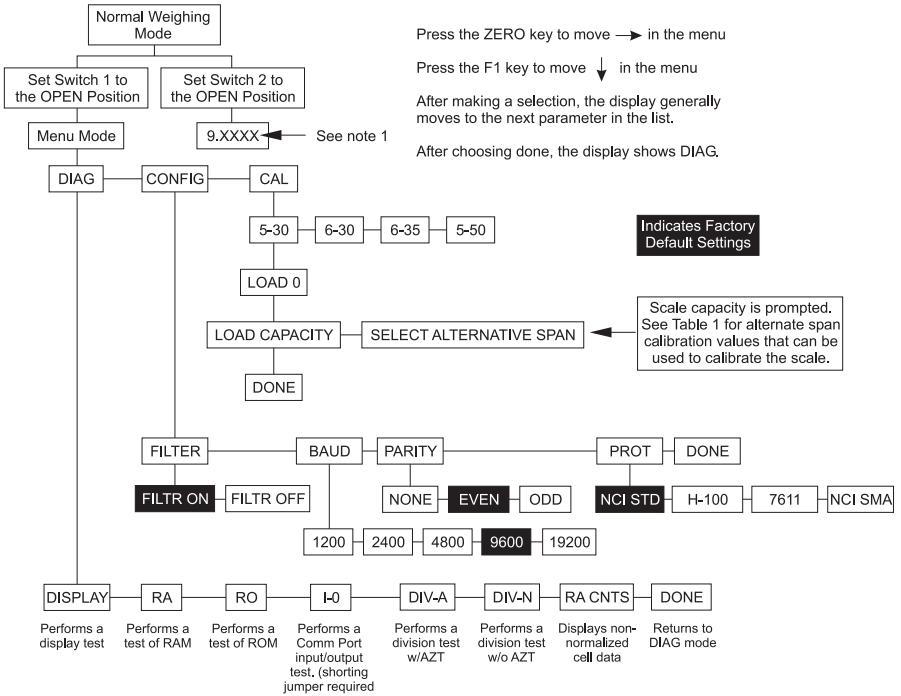
1. **DIAG Mode** – To test areas of the scale's function
2. **CONFIG Mode** – To configure your scale for your application
3. **CAL Mode** – To calibrate the scale

Gravity Mode

With Switch 2 in the GRAVITY Mode or OPEN position, you may increase the "Local" gravity value by pressing the **ZERO** key or decrease the value by pressing the **F1** key.

The structure for these menus is shown in Figure 2. Specific information about each mode and step-by-step instructions for accessing them follow.

Figure 2 7620U Menu Structure



- (1) To change the 'Local' gravity setting, press the **ZERO** key to increase the value, or press the **F1** key to decrease the value. When done, set Switch 2 back to the CLOSED position.

Capacity	Alternate Calibration Weights
5-30	5, 15, 30 kg
6-30	5, 15, 30 kg
6-35	5, 25, 35 kg
5-50	5, 25, 50 kg

Diagnostics Mode

Diagnostic (DIAG) Mode

The Diagnostic (**DIAG**) mode menu lets you test specific areas of the scale's function.

These areas are:

Display (DISPLAY) – Shows the version and revision of the software, followed by a display segment test.

RAM (RA) – Performs a nondestructive test of RAM in the processor. Displays “**PASS**” or “**FAIL.**”

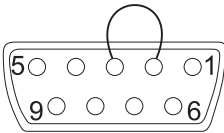
ROM (RO) – Performs a checksum of all locations in ROM in the processor. Displays “**PASS**” or “**FAIL.**”

Input/Output (I-O) – Data is output by the scale and through the use of a loopback connector the data is immediately read back into the receive channel and verified against what was sent. “**PASS**” or “**FAIL**” is displayed. Requires a jumper (short) between transmit and receive data lines.

Division, test w/AZT (DIV-A) – Weight data is normalized to 1,000,000 counts of displayed resolution. AZT is enabled (Auto Zero Tracking).

Division, test w/o / AZT (DIV-N) – Weight data is normalized to 1,000,000 counts of displayed resolution. AZT is disabled.

Raw Counts (RA CNTS) – Non-normalized QDT cell data (no zero tracking).



**Step-by-Step
Instructions for
DIAG Mode**

Follow these steps to access the tests in the **DIAG** menu (Refer to Figure 2).

1. From normal weighing mode, move Switch 1 to the Menu Mode or OPEN position.

“DIAG” is displayed.

2. Press the **F1** key...

“DISPLAY” is displayed.

3. Press the **F1** key to perform the display test described earlier...

Display test is performed and shows **“DISPLAY”** after the test is completed.

4. Press the **ZERO** key...

“RA” is displayed. This stands for the RAM test.

5. Press the **F1** key to perform the RAM test...

“PASS” or **“FAIL”** is displayed briefly. If the test fails, the unit may have a RAM memory failure. Try the test a second time and if **“FAIL”** is displayed, contact your Weigh-Tronix service provider.

6. Press the **ZERO** key...

“RO” is displayed. This stands for the ROM test.

7. Press the **F1** key to perform the ROM test...

“PASS” or **“FAIL”** is displayed briefly. If the test fails, the unit may have a program memory failure. Try the test second time, and if **“FAIL”** is displayed, contact your Weigh-Tronix service provider

*Press the **ZERO** key to scroll through lists of selections*

*Press the **F1** key to make a selection*

DIAG will flash every 10 seconds during the high resolution test to remind you that you are doing a test and not seeing normal weight readings.

8. Press the **ZERO** key...
“**I-O**” is displayed. This stands for the Input/Output test.
9. With a loopback connector in place, press the **F1** key to perform the I/O test...
“**PASS**” or “**FAIL**” is displayed. If the test fails, the unit may have a serial interface failure. Check your connections and/or contact your Weigh-Tronix service provider
10. Press the **ZERO** key...
“**DIV-A**” is displayed. This stands for the high resolution test with AZT enabled.
11. Press the **F1** key to perform this test...
The display shows the weight on the scale at a resolution of 1,000,000 counts.
12. Press the **F1** key to stop the test.
13. Press the **ZERO** key...
“**DIV-N**” is displayed. This stands for the high resolution test without AZT enabled.
14. Press the **F1** key to perform this test...
The display shows the weight on the scale at a resolution of 1,000,000 counts.
15. Press the **F1** key to stop the test.
16. Press the **ZERO** key...
“**RA CNTS**” is displayed. This stands for raw counts.
17. Press the **F1** key to perform this test...
The display shows non normalized cell data.

18. Press the **F1** key to stop the test.
19. When you are finished with the test, press the **ZERO** key, until “**DONE**” is displayed. Press the **F1** key, or place Switch 1 back to normal mode to return to normal weighing mode.

Configuration Mode

Configuration (CONFIG) Mode

The Configuration (**CONFIG**) mode menu lets you configure your scale to your specific application needs. The items you can configure are as follows:

Filter (FILTER) – Choose from “**FLTR ON**” OR “**FLTR OFF.**” Default is “**FLTR ON.**” In a stable, vibration free location, the “**FLTR OFF**” setting could be used if quicker display response is desired.

Baud (BAUD) – Choose one of the following baud rates: “**1200, 2400, 4800, 9600,** and **19200.**” Default is “**9600.**”

Parity (PARITY) – Choose from: “**NONE, EVEN,** or **ODD.**” Default is “**EVEN.**”

Protocol (Prot) – Choose communication protocol: “**NCI STD**” for standard NCI protocol, “**H-100**” for 100 times displayed resolution using the “**H**” command, “**7611**” for Canada Post-ROSS , or “**NCI SMA**” for Scale Manufacturers’ Association Standard for Scale Serial Communications. Default is “**NCI STD.**”

Step-by-Step Instructions for CONFIG Mode

Press the **ZERO** key to scroll through lists of selections.

Press the **F1** key to make a selection

Tip: Quickly and easily view current scale configuration directly from the front panel without opening the scale or setting switches as follows:

*During the display segment test on power-up, press the **F1** key. The display will prompt "ABORT" followed by "BAUD." Press the **ZERO** key to scroll through the choices, or press the **F1** key to view a current scale configuration.*

*When you are done, press the **ZERO** key until "DONE" is displayed. Press the **F1** key to return to the normal weighing mode.*

Follow these steps to access and configure the items in the **CONFIG** menu. Refer to Figure 2.

1. From the **DIAG** display press the **ZERO** key, or from normal weighing mode, move Switch 1 to Menu Mode or OPEN position, then press the **ZERO** key...
"CONFIG" is displayed.
2. Press the **F1** key...
"FILTER" is displayed.
3. Press the **F1** key...
The current setting is displayed. Use the **ZERO** key to toggle between "FLTR ON" and "FLTR OFF"
4. Press the **F1** key...
Filter selection is stored.
5. Press the **ZERO** key...
"BAUD" is displayed.
6. Press the **F1** key...
The current setting is displayed. Use the **ZERO** key to toggle between the five choices: "1200, 2400, 4800, 9600, or 19200" baud
7. Press the **F1** key...
Baud rate selection is stored.
8. Press the **ZERO** key...
"PARITY" is displayed.
9. Press the **F1** key...
The current setting is displayed. Use the **ZERO** key to toggle between the three choices: "EVEN, ODD, NONE."

10. Press the **F1** key.
Parity selection is stored.
11. Press the **ZERO** key...
“**PROT**” is displayed.
12. Press the **F1** key...
The current setting is displayed. Use the **ZERO** key to toggle between the four choices: “**NCI STD, H-100, 7611, NCI SMA.**”
13. Press the **F1** key...
Protocol selection is stored.
14. When finished configuring your scale, press the **ZERO** key until the display shows “**DONE,**” then press the **F1** key.
Or, move Switch 1 to CLOSED position for normal weighing mode.

Calibration Mode

Calibration (CAL) Mode

Warning! Entering into this mode can erase the calibration already saved. You need approved calibration weights to use calibration mode.

Step-by-Step Instructions for CAL Mode

The Calibration (CAL) Mode menu lets you calibrate your scale. The items in the Calibration menu are as follows:

Capacity (5-30, 6-30, 6-35, 5-50)

Select the capacity of your scale.

Follow these steps to calibrate your scale. Refer to Figure 2.

1. From normal weighing mode, move Switch1 to the Menu Mode or OPEN position...
“**DIAG**” is displayed. Press the **ZERO** key until “**CAL**” is displayed.

Division size for a scale calibrated as a:

6-30:

0-6 kg x 0.001 kg
6-30 kg x 0.005 kg

5-30:

0-5 kg x 0.001 kg
5 -30 kg x 0.005 kg

6-35:

0-6 kg x 0.001 kg
6-35 kg x 0.01 kg

5-50:

0-5 kg x 0.005 kg
5-50 kg x 0.01 kg

If this procedure is attempted without any calibration weights applied, the scale will abort the process and retain the original calibration data.



Warning

Close Switch-1 if you don't have correct calibration weights.

2. Press the **F1** key to start calibration...
The current capacity setting is displayed. Use the **ZERO** key to scroll through the choices of capacities: "**5-30, 6-30, 6-35, 5-50.**"
 3. When the correct capacity selection is displayed, press the **F1** key...
The scale prompts **LOAD 0.**
 4. Clear all weight from the scale platter and press the **F1** key...
After a brief wait "**LOAD XX**" (XX=the span weight) is displayed. Alternate calibration points can be chosen using the **ZERO** key to toggle between choices.
 5. Place the chosen (alternate) calibration weight on the scale and allow it to stabilize and then press the **F1** key...
After a brief wait "**DONE**" is displayed. The scale then prompts "**CAL.**"
 6. Remove the calibration weight and press the **ZERO** key...
"DIAG" is displayed.
OR...
 7. Return Switch 1 to the closed position...
The scale returns to normal weighing mode.
- The scale is now tested, configured and calibrated. It is ready for use in your application.

Gravity Mode

The CAL-GR and LOC-GR values may be viewed anytime. See Review Scale Setting section.

Warning: Using this feature in “sealed” applications may be subject to approval by the appropriate governing agency at the end-users site.

Gravity value rolls ‘over’ at 9.8400 and rolls ‘under’ at 9.7700.

The Gravity Mode feature provides a means of adjusting the scale’s internal calibration factors to compensate for variations in acceleration due to gravity at different geographic locations. These differences can cause a given mass to indicate a slightly different weight at an end-user’s (local) site than it did at the Calibration (CAL) site.

To make the adjustment, you must know the value of the gravity constant for the local site. This value is expressed in meters per second, per second (i.e., m/s^2). It is not necessary to calibrate the scale, therefore, no calibration weights are needed to make this adjustment.

The scale maintains two gravity setting values. The first is the “calibration-site” value known as CAL-GR. The second is the end-user or “local-site” value and is known as LOC-Gr. When the scale was originally calibrated at the factory, the CAL-GR and LOC-GR values were both set to 9.8040 which is the gravity constant for the manufacturing site.

To adjust the displayed weight value, you must enter the local gravity value.

To enter the Gravity Mode, set Switch 2 to the OPEN position. The display will indicate the current “local” gravity value. Press the **ZERO** key to increment the value or the **F1** key to decrement the value. The gravity value will change in steps of .0001. When the correct value is displayed, simply return Switch 2 to the CLOSED position. The scale will now use this new relationship between calibration and local gravity for its weight calculations.

When the scale is calibrated, the CAL-GR value is automatically set equal to the LOC-GR setting. Therefore, it is recommended that you verify the local gravity setting is accurate before doing a full calibration.

Review Scale Settings

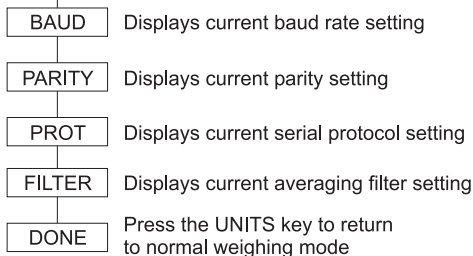
Press the **ZERO** key to move to the next item in the menu.

Press the **F1** key to select the displayed item to view.

Pushing the **F1** key during the segment test on power-up, will allow you to view current scale setup.

Power up
scale

Press the **F1** key during segment test.
Abort will be displayed followed by:



When finished viewing the settings, press the **ZERO** key until “**DONE**” is displayed. Then press the **F1** key to return to normal weighing mode of operation.

Communications

Interface Cable

Jmp1 and Jmp2 pins are connected internally on the scale PCB connector.

The NCI 7620U scale comes factory configured as a serial RS-232 interface device. There is one 9-pin DE type female connector accessible at the rear of the unit. The functional pinout of the scale connector and a standard host PC is as follows:

DE-9 Female Scale			DE-9 Male Host		
Pin	Name	Direction	Pin	Name	Direction
1.	JMP 1	-	1.	DCD	IN
2.	TXD	OUT	2.	RXD	IN
3.	RXD	IN	3.	TXD	OUT
4.	JMP 1	-	4.	DTR	OUT
5.	SGND	-	5.	GND	-
6.	JMP 1	-	6.	DSR	IN
7.	JMP 2	-	7.	RTS	OUT
8.	JMP 2	-	8.	CTS	IN
9.	NC	-	9.	RI	IN

The scale uses a DE-9 connector. This standard is used by all NCI bench scale products.

NCI STD Communications Protocol

Symbol key:

<ETX>	End of Text character (03 hexadecimal).
<LF>	Line Feed character (0A hex).
<CR>	Carriage Return character (0D hex).
<SP>	Space (20 hex).
x	Character from display including minus sign.
hhh...	Three status bytes.
uu	Unit of measure "kg"

Standard Commands

Weight

W<CR>

Scale Response
<LF>xxxx.xxuu<CR>
<LF>hhh <CR><ETX>

Returns decimal
decimal weight,
units and scale
status

Status

S<CR>

Scale Response
<LF>hhh <CR><ETX>

Returns scale
status

Zero

Z<CR>

Scale Response
<LF>hhh <CR><ETX>

Scale is zeroed,
returns status

Optional Commands

High Resolution

H<CR>

Scale Response
<LF>xxxx.xxxuu<CR>
<LF>hhh <CR><ETX>

Returns decimal
weight in 10X with
units and scale
status

Raw Counts

M<CR>

Scale Response
<LF>xxxxxxxxMM<CR>
<LF>hhh <CR><ETX>

Returns normalized
normalized raw
counts and count
status

All other commands

Scale Response
<LF>?<CR><ETX>

Unrecognized
command

H-100 Communications Protocol

The “H” command is to be used for non-type approved applications only.

7611 or NCI SMA

The H-100 communications protocol is the same as NCI STD serial communications protocol with the following exceptions:

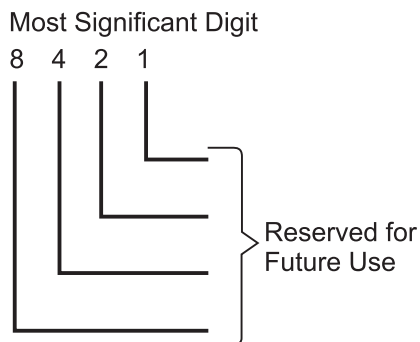
The H<CR> command returns decimal weight at 100X the displayed resolution along with units and scale status.

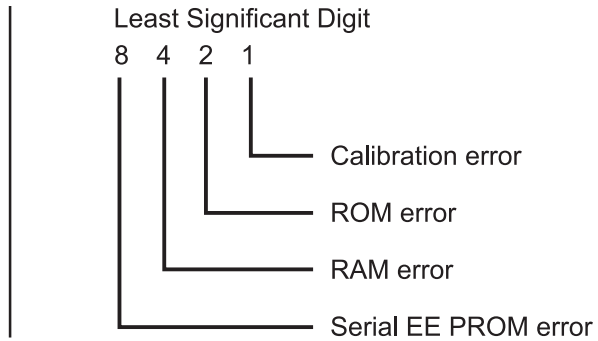
Contact your Weigh-Tronix service provider or the Weigh-Tronix customer service department for protocol.

Error Codes

Any system errors detected by the scale will be displayed as the letter *E* followed by a two-digit error code. Press the **F1** key to continue operation. If a calibration error occurs, the only way to clear it is by recalibrating the scale.

The error codes are broken down into two hexadecimal numbers, with each bit defining a single error condition. The error codes are defined as follows:





Troubleshooting

Perform the following steps in the order presented until the described problem is corrected. If the problem cannot be corrected, contact an authorized Weigh-Tronix service provider.

No Power (Display is Blank)

1. Check that the following power connections are properly secured:
 - a) power cord to AC mains outlet
 - b) power cord to universal connector on transformer (230 VAC only)
 - c) transformer cord to 5-pin power jack on the back of the scale
2. Replace the power supply.
3. Replace the display board.
4. Replace the I/O board.
5. Replace the QDT load cell.

Missing or extra segments on display

1. Replace the display board.
2. Replace the QDT load cell.

Scale will not return to zero, or incorrect weight is displayed

1. Press the ZERO key.
2. Check for interference of weighing platform.
3. Power off, remove all items from the platter, and then power on the scale.
4. Recalibrate the scale.
5. Replace the QDT load cell.

Display shows unrecognized characters

1. Check software PROM for proper insertion.
2. Check display cables for the proper connection.
3. Replace the display board.
4. Replace PROM.
5. Replace the QDT load cell.

**Display shows under “_ _ _ _” dashes
(Indicates that the scale is below zero or under capacity.)**

1. Verify that weigh platter is on the scale.
2. Press the ZERO key.
3. Power off, remove any items from the platter, and then power on the scale.
4. Recalibrate the scale.
5. Replace the QDT load cell.

**Display shows center “- - - -” dashes
(Indicates that the scale is outside zero capacity of $\pm 2\%$.)**

1. Verify that weigh platter is on the scale.
2. Press the ZERO key.
3. Power off, remove any items from the platter, and then power on the scale.
4. Recalibrate the scale.
5. Replace the QDT load cell.

**Display shows upper “----” dashes
(Indicates the scale is over capacity.)**

1. Remove all items from the scale.
2. Press the ZERO key.
3. Power off, and then power on the scale.
4. Recalibrate the scale.
5. Replace the QDT load cell.

Scale is not transmitting data to the host device

1. Check cable connection at both the rear of the scale and the host device.
2. Check communication setting and baud rate on both the scale and host device.
3. Perform I/O loopback test.
4. Replace the cable.
5. Replace the I/O board.
6. Replace the QDT load cell.

The ZERO key and the TEST key do no function

1. Check the position of Switch 3. Closed for internal display keypad active. Open for external display keypad active.
2. Open display enclosure and verify that the keypad cable is still installed correctly.
3. Replace the display panel.
4. Replace the display PCB.
5. Replace the display cable.
6. Replace the I/O PCB.
7. Replace the QDT load cell.

Spare Parts Listing

DESCRIPTION	PART NUMBER
Keyboard Panel	1163-16188
Display PCB	7405-15990-01
I/O PCB	7405-15550-02
Power Supply -230 VAC	1148-15833
RS-232 Cable	1140-13842
Load Cell 32 kg (5-30, 6-30, 6-35)	7153-15694-23
Load Cell 50 Kg (5-50)	7153-15694-50
Shroud ABS Plastic	1076-15256
Shroud SS	1076-15767
Feet	7075-15475-02
European Power Cord	1140-15833-01
UK Power Cord	1140-00246
Power Supply 115 VAC	1148-15536



Avery Weigh-Tronix

1000 Armstrong Drive
Fairmont, MN 56031
Telephone: 507-238-4461
Facsimile: 507-238-4195
E-Mail: service@wt-nci.com
www.wt-nci.com